



HOTEL
DE STERRENBURG

★★★★

CORPORATE GROUPS

Uniform Conditions (UVH)

This agreement is subject to [the Uniform Conditions \(UVH\)](#). In these conditions you can find the cancellation terms, no-show terms and payment terms.

Exceptions:

Cancellation of entire meeting:

- Cancellation of the whole meeting to 4 month prior to arrival free of charge.
- Up to 3 months before arrival the meeting can remain optional. If we receive another final definitive booking, we ask you to book definite or cancel within 24 hours.
- If canceled more than 3 months before arrival we charge 10% of booking value
- If canceled more than 2 months before arrival we charge 15% of booking value
- If canceled more than one month prior to arrival we charge 35% of booking value
- If canceled more than 14 days before arrival we charge 60% of booking value
- If canceled more than 7 days before arrival we charge 85% of booking value
- If canceled 7 days or less before arrival we charge 100% of the reservation

Cancellation of individual participants:

- No later than one week before the event we receive the final number of participants per session which is binding on the bill.
- Cancellation of individual participants (up to 10% of the total number of participants)
 - up to 1 week before arrival free of charge,
 - from 1 week to 3 days before arrival we will charge 35% of the meeting package
 - one day before arrival we will charge 100% of the meeting package

PRIVATE GROUPS

Cancellation of the entire group up to 3 months before arrival free of charge.

- If canceled more than 2 months prior to arrival we charge 15% of the booking value
- If canceled more than one month prior to arrival we charge 35% of the booking value
- If canceled more than 14 days prior to arrival we charge 60% of the booking value
- If canceled more than 7 days prior to arrival we charge 85% of the booking value
- If canceled 7 days or less prior to arrival we charge 100% of the booking value

INDIVIDUAL ROOMS

Individual rooms with/without breakfast:

- Cancellation of the entire reservation to 2 days before arrival free of charge.
- Non-Refundable rates cannot be cancelled or changed and will not be paid back.

Individual room with half board:

- If canceled more than 7 days before arrival free of charge.
- If canceled 3 to 7 days before arrival we charge 50% of the reservation value.
- If canceled 3 days or less we charge 100% of the reservation value

place to wander